Private Lesson Cancellation Policy

We ask that you please give 24 hours notice if you need to cancel or reschedule. Please email the office and the teacher to notify that a lesson cannot be made. If more than 24 hours notice is given you will not be charged for the lesson. If less than 24 hours notice is given you will be charged 50% of the class fee.

We appreciate injury and illness can happen unexpectedly however sometimes teachers come in just for private lessons or have their regular teaching schedule running directly before or after it. Without sufficient notice, teachers are sometimes left waiting for the student to show up, this can be difficult and unfair for the teacher who could have made alternative arrangements if they were notified earlier. In the event that a private lesson is cancelled with less than 24 hours notice, and is then filled by another student, you will not be charged the 50% fee.